

InternetNZ Annual General Meeting 2020.

**Karakia and
whakatuwhera.**



**Kia hora te marino
Kia whakapapa pounamu te Moana
Hei huarahi mā tātou i te rangi ne
Aroha atu, aroha mai
Tātou i a tātou katoa
Hui e! Tāiki e!**

**May peace be widespread
May the sea be like greenstone
A pathway for us all this day
Let us show respect for each other
For one another
Bind us all together!**



Online Meeting Logistics

- Members will be on mute - and unmuted by our INZ technician if asking a question.
- Want to ask a question? Use the “raise hand” function.
- Use the chat box for asking for clarity, or raising technical issues.
- Motions will be voted on using zoom polls.
- Our Code of Conduct is online and a link posted in the chat:
<https://internetnz.nz/guidelines-and-norms-code-conduct>



A G E N D A

- Apologies & Minutes
- President's Report
- Annual Report & Audited Annual Accounts
- InternetNZ Update
- Domain Name Commission Update
- Membership Update & Survey Results
- Recognition
- General Business
- Election Results



Motion 1:

- That the apologies be accepted.



Motion 2:

- That the minutes of the 2019 AGM be received and adopted as a true and accurate record of the meeting.



President's report.

Jamie Baddeley



Motion 3:

- That the President's report be received.



2019/20 Annual report highlights.

Jordan Carter



708,507 .nz domain names (as at 31 March 2020).



507,279 .co.nz



140,190 .nz



26,948 .org.nz



20,462 .net.nz

This year we funded:



18 conference
attendance awards
\$42,000



11 grants
\$338,000



6 partnerships
\$360,000



15 sponsorships
\$100,000



Digital inclusion projects:



Investing in digital inclusion initiatives in the community through a dedicated funding round



Proposal to Minister Faafoi for a digital inclusion investment package



Written submission on Telecommunications Information Privacy Code Review



Developing a toolkit to evaluate the effectiveness of community digital inclusion initiatives



Creating an online home to connect the digital inclusion ecosystem

NetHui was held as a national event in Wellington



400 attendees



82% satisfaction rate



65% were first-timers



Diversity of voices



Motion 4:

- That the 2019/20 Annual Report be received.



**2019/20 Audited
accounts.**

2020/21 Auditor.

Jordan Carter



Motions 5 and 6:

- That the Annual Audited Financial Statements for 2019/20 be accepted.
- That Grant Thornton to be appointed auditor for the 2020/2021 audit.



InternetNZ operational update.

Jordan Carter



**2020 and
beyond.**



Refreshed strategic framework for a changed environment

Purpose

**Helping
New Zealanders
harness the
power of the
Internet.**

Vision

**Keeping the
Internet open,
secure, and for all
New Zealanders.**

Our lenses

**An Internet
for all.**

**An Internet
for good.**



And clear goals to focus our work

Work in Aotearoa and globally to help develop an Internet for good.

New investment and community-driven action drives significant improvements to digital inclusion across Aotearoa.

To fund increased public good investment, grow the use, value and revenue from .nz domain names.

Develop new sources of revenue through ongoing investment in and sales of new products.

Develop InternetNZ as a high performing organisation and an excellent place to work.



COVID has had an impact on us, and on all of Aotearoa

It's already been a weird, challenging year: Our team of 50 had to adapt to keep ourselves running so that we could keep helping New Zealanders harness the power of the Internet during this COVID crisis. Our four short-term priorities for Q1 this year were:

1. **Look after our people:** We focused on transitioning to working from home, and built new processes to enhance wellbeing and productivity in a changed, stressful environment.
2. **Look after .nz:** We ensured that .nz would remain up and running in accordance with the “essential service” it was during these challenging times.
3. **Share the stories:** Our communications and community engagement focused on sharing how New Zealand was using the Internet to meet our shared COVID challenge.
4. **Invest to help:** Council signed off an additional \$500k in emergency community funding, on top of the baseline increase to \$1m. The first tranche of support to Partner organisations is being finalised now.

Our focus has now returned back to the big picture, as we also adapt our future way of working for what we learned.



We will deliver work focused on our goals

GOAL 1: Develop an Internet for Good by:

- Sharing insights to help with COVID-19
- Defining what is an Internet for Good
- Influencing government domestic policy post Christchurch
- A focus on regulation relating to social media

GOAL 2: Improved Digital Inclusion by:

- COVID-19 drive for full digital inclusion (the Five Point Plan has 45 members!)
- Investment to change the inclusion situation via Community Funding

GOAL 3: Grow .nz by:

- Refine the value proposition to better articulate what domain names offer
- Launch the new website as a hub for driving visibility and engagement (Done already)
- .nz Policy Review and .nz Registry Replacement



We will deliver work focused on our goals

GOAL 4: Sell new products by:

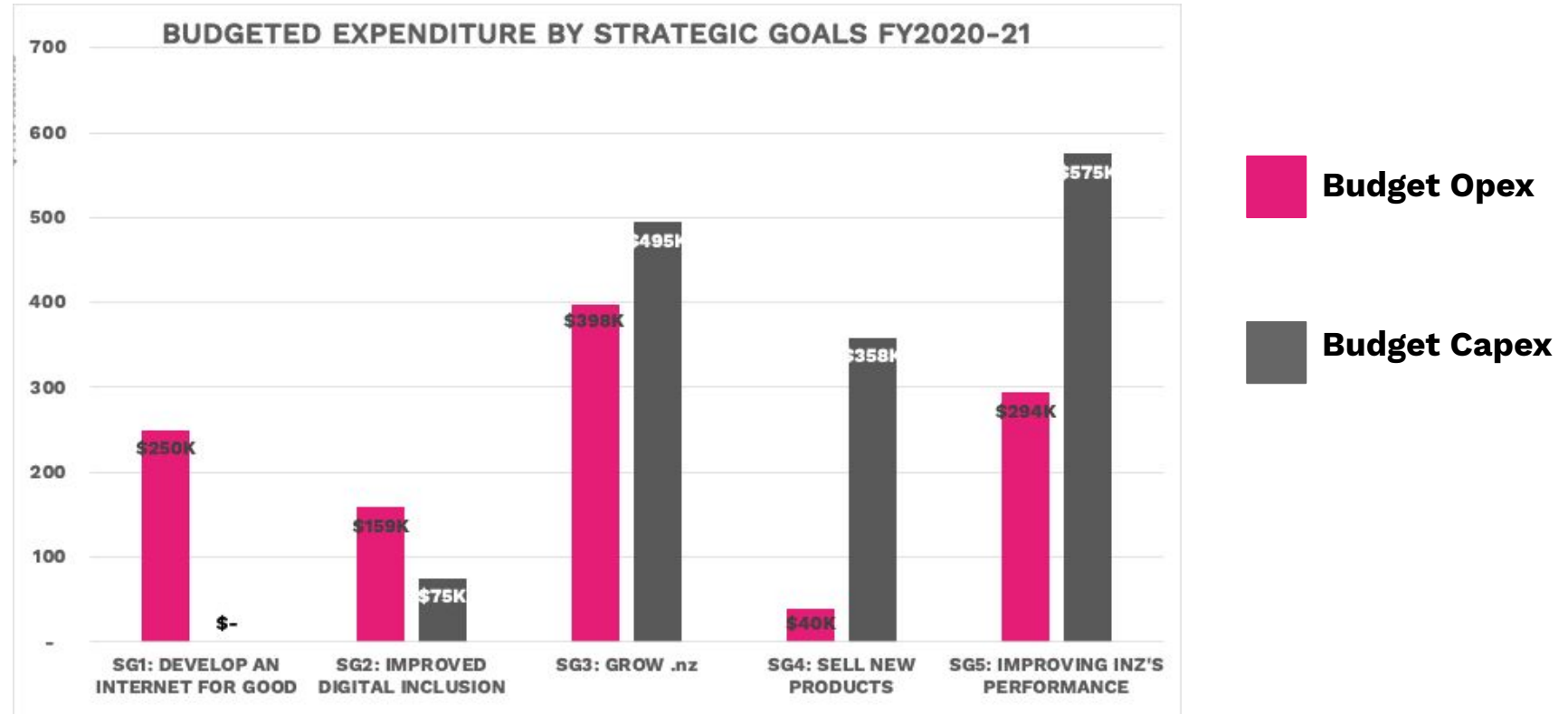
- DNS Firewall - Defenz - now out in market with a trial offer
- .nz Registry Lock - in development
- Digital Identity - in scoping

GOAL 5: Improve InternetNZ's performance by:

- Investing in our tools, processes and procedures to improve productivity
- Investing in our people through a People Strategy
- Responding to the COVID-19 challenge with new ways of working for more well, more productive lives using the Internet



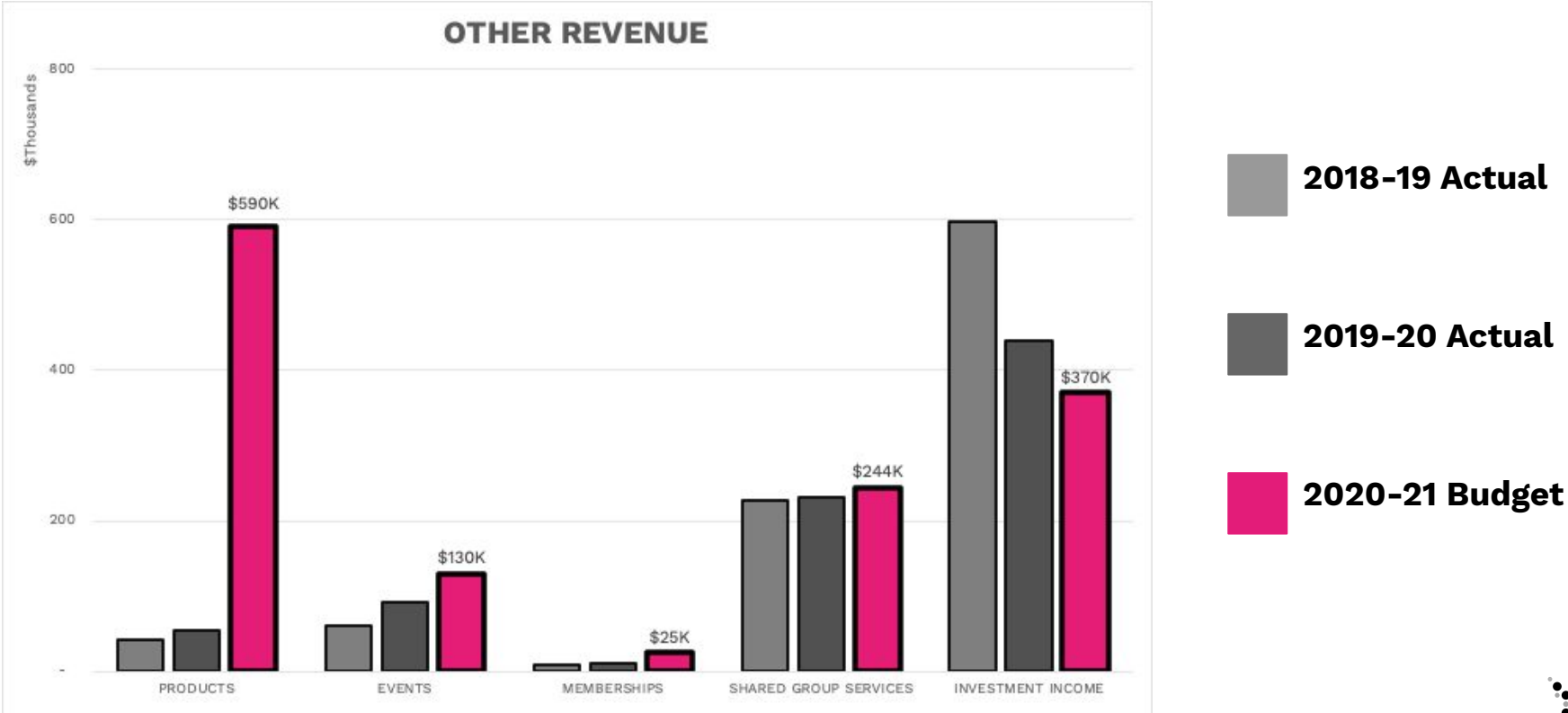
We are making substantial investments focused on these goals



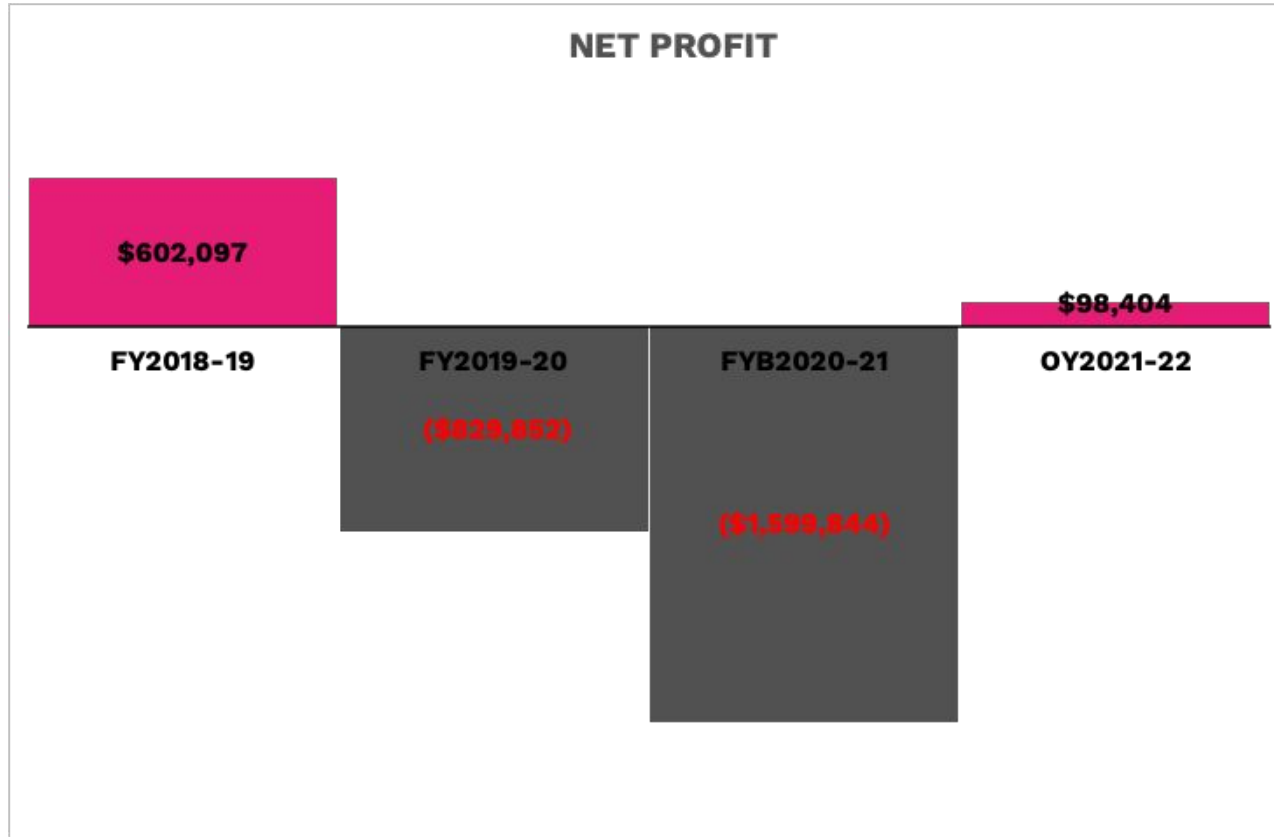
We will grow .nz revenue to allow for this investment in goals



And grow our other revenues as well



We will return to surplus next financial year



The big picture

1. **We are focused on our purpose, and on delivering our goals:** Across our organisation, we are delivering directly relevant to our goals to help New Zealanders harness the power of the Internet.
2. **We have been affected by COVID:** We spent the first quarter on a set of short-term goals that protected our people, protected .nz, shared stories and invested to help.
3. **We are investing in new performance and capability:** We have some major investments underway to rebase the organisation - in new policies for .nz, in new registry platforms, and in growing further the capability of our organisation.
4. **We are growing our revenue:** Domain name prices will go up, and new revenues are coming online, meaning that we will return to surpluses by 2022/23.
5. **We have a great team:** Our people are passionate and engaged, and clear on what we need to do together to achieve our goals. We are changing as an organisation due to COVID and as we invest in tools, processes and policies to deliver even more.



Motion 7:

- That the 2020/21 Activity Plan and Budget be adopted.



Thank you.



Jordan Carter - jordan@internetnz.net.nz

Domain Name Commission update.

**Brent Carey - Domain
Name Commissioner**



From the Chair

- Thank you to the Board's former independent directors Lucy Elwood and Adam Hunt who both finished their terms this year. Thank you for your support.
- We welcome onboard new independent directors Anita Killeen and Mel Hewitson.
- Thanks to Brent, Dylan, Ann, Cameron and Bex - the DNCL Team.



The year that was

1,400

enquiries resolved

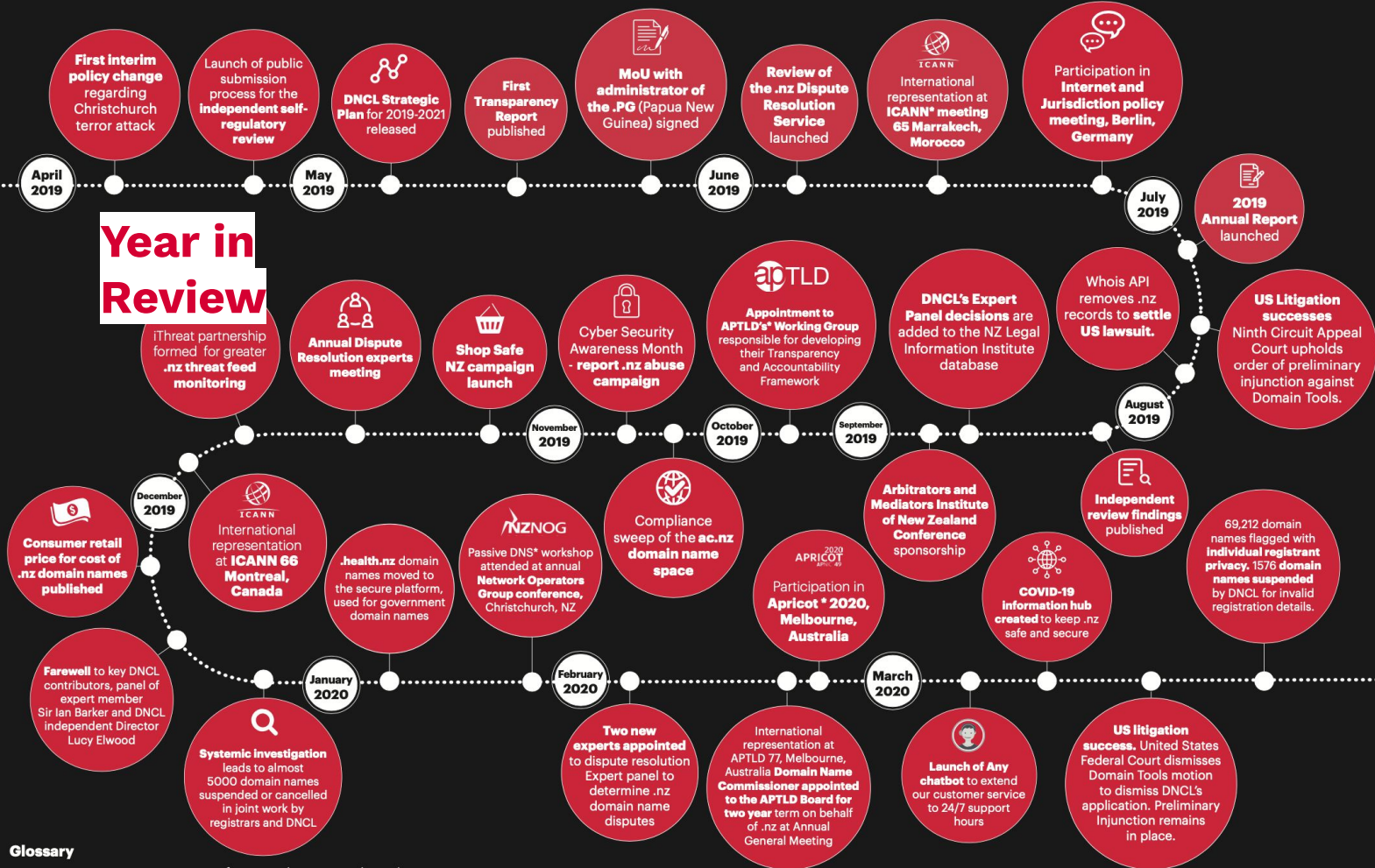
24 disputes heard

1,576

domain names suspended by DNCL
for invalid registration details



Year in Review



Glossary

- ICANN** - Internet Corporation of Assigned Names and Numbers
- APTLD** - Asia Pacific Top Level Domain Name Association
- DNS** - Domain Name System
- APRICOT** - Asia Pacific Regional Internet Conference on Operational Technologies



Year to come

- Support of Registry Transformation Project - implementation .nz Policy Review solutions.
- Online transformation Program (website, portal and online dispute resolution pilot)
- Online Harm Prevention Group representation



Thank you.



Brent Carey - dnc@dnc.org.nz



Motion 8:

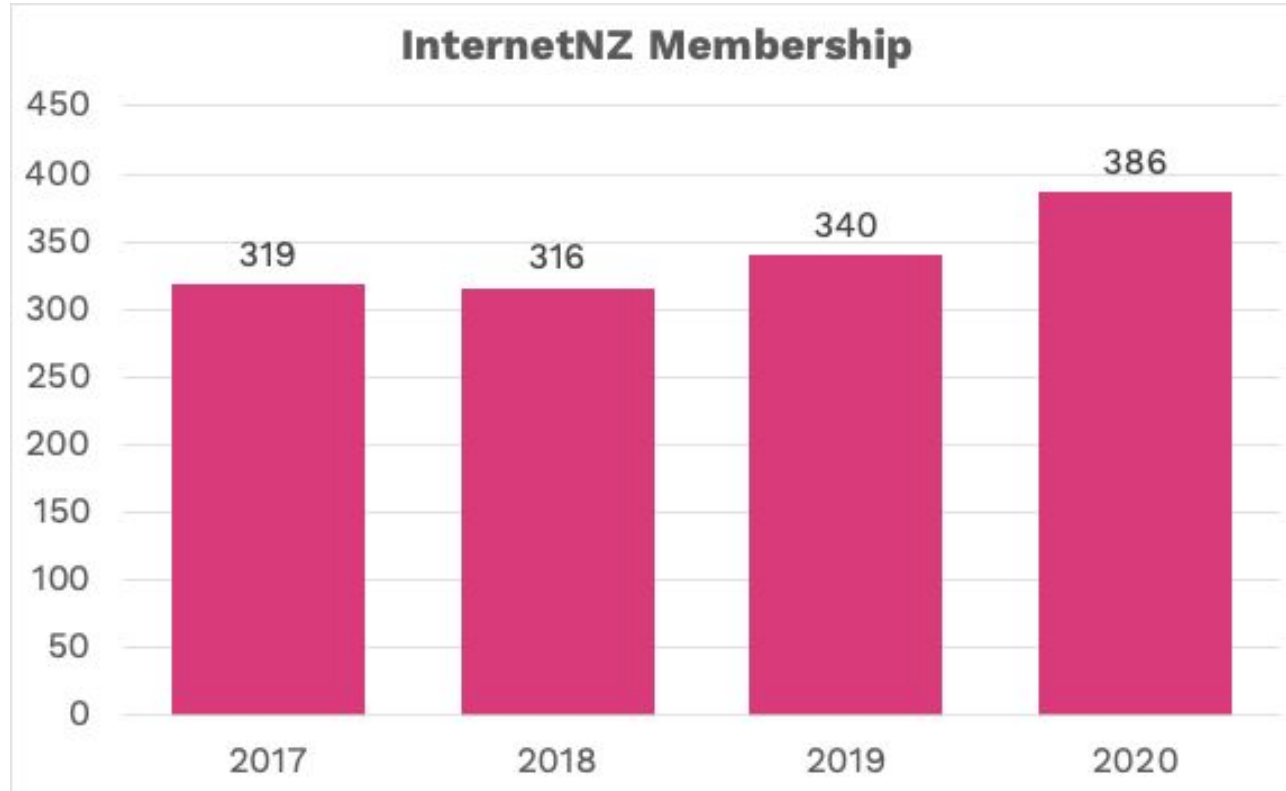
- That the DNCL 2019/20 Annual Report be received.



Membership update & survey results.



Our membership has continued to increase



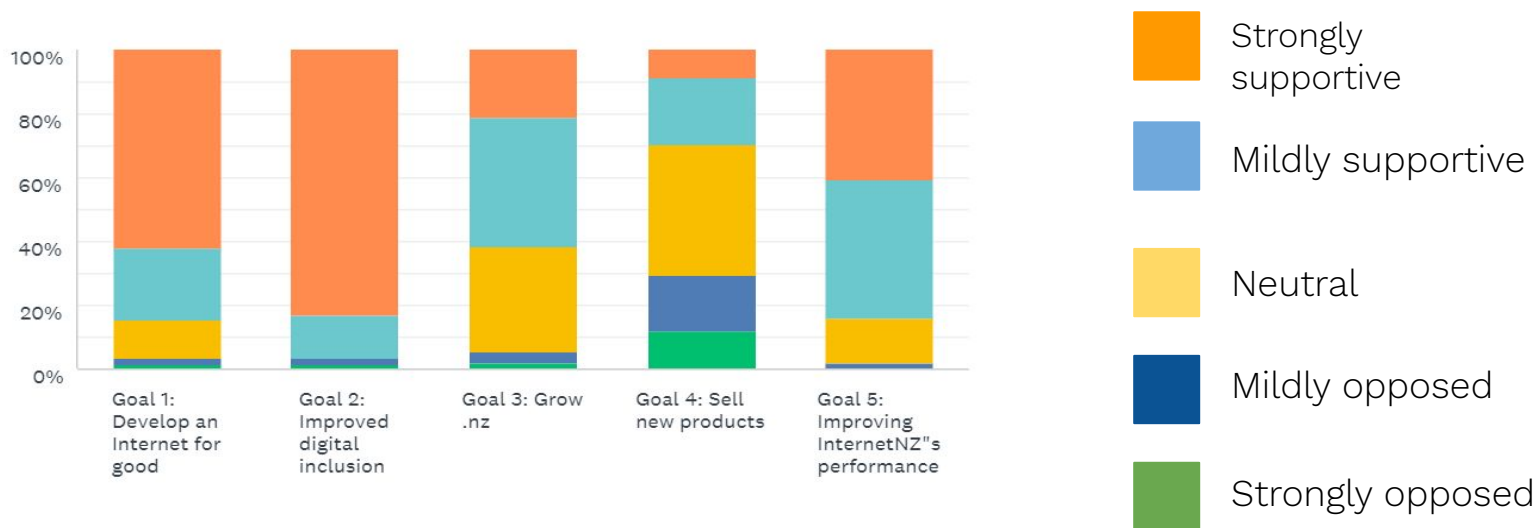
What we said we would do

- **New staff:** New staff members in the Community team that work on membership too
- **Membership proposition:** Refinement happening now
- **New channels:** Replacing Mailman not done yet - coming
- **Review support structure:** We've clarified the roles in our team to support membership
- **More to interact with:** We've focused on providing a member interaction each month



What the survey told us about this year's goals

Our goals for 2020/2021: These five goals are our strategic goals and are to be actioned over the next 12 months. Indicate your position for these whys:



Member sentiments

- Members feel InternetNZ is doing well in the governance space and driving forward Internet related policy.



A word cloud on a light gray checkered background. The words are arranged in a circular pattern around the center. The word 'Governance' is the largest and most prominent, colored in a solid magenta. The other words—'Policy', 'Events', 'Advocacy', and 'Nethui'—are smaller, colored in a light pink with a white outline, and have a slight drop shadow.

Policy Nethui
Events
Governance
Advocacy



Member sentiments

- Areas that we can improve in feature ‘engagement’ and ‘members’ as the most prominent.



Engagement
Funding
Members
Membership Māori



What we will do from here

- **Provide intersection with our work:** Get clear on when and how our members may interact with what we are doing
- **Sort out the channels:** Augment discussion in a way that's better than Mailman
- **Continue to provide engagement:** We will keep up the “one thing a month” for membership
- **Keep growing:** We've turned the numbers around, and the team will keep this going.



Recognition.

General business

45

Announcement of election results.

Catherine Fenwick –
Returning Officer



Nominees

Sara Barham (nominated by Dave Moskovitz)

Ben Bradshaw (Returning Officer, neutral nomination)

Kelly Buehler (nominated by Nat Torkington)

Mauricio Freitas (Returning Officer, neutral nomination)

Arran Hunt (Returning Officer, neutral nomination)

Kay Jones (nominated by Steve Cosgrove)

Sarah Lee (nominated by Joy Liddicoat)

Kate Pearce (nominated by Dave Moskovitz)

Don Stokes (nominated by Joy Liddicoat)

Hiria Te Rangi (nominated by Kay Jones)

**Karakia
whakamutunga.**



**Kua rāranga tahi tātou he
whāriki ipurangi mō āpōpō.**

**Together we weave the mat,
in terms of the Internet, for
future generations.**